Success story

F.X. MEILLER relies on dataglobal CS for the optimisation and digitalisation of its business processes

The Munich-based global market leader F.X. MEILLER relies entirely on dataglobal Content Services for digitalisation. With innovative solutions, dataglobal not only consolidates the existing infrastructure, but also makes MEILLER fit for the digital requirements of tomorrow with dataglobal CS.

Task assignment

- Optimisation and digitalisation of business processes in order processing

- Relief of the infrastructure and cost reduction

- Consolidation of existing isolated solutions for e-mail and SAP archiving

- Legally compliant archiving

Solution

- Introduction of a centralised solution for all archiving needs with dataglobal content services

- Compliance-authorised migration of the archived legacy data

- Digitisation through digital order files for order data management

- Joint presentation of SAP and NON-SAP documents in the form of dossiers in dataglobal Digital Workplace

⟫X Franz Xaver MEILLER

Fahrzeug- und Maschinenfabrik GmbH & Co. KG

World market leader for tipper bodies, tipper trailers and lift doors for passenger and goods lifts

The MEILLER Group is a long-established Munich-based family business and is recognised worldwide as the market leader in the development, manufacture and sale of tipper bodies and tipper trailers for the construction and waste disposal industry. The name MEILLER also stands for the manufacture and sale of high-quality lift doors for passenger and goods lifts.

The close co-operation between MEILLER and all major vehicle manufacturers ensures optimum interaction between vehicle chassis and body. This is made possible by state-of-the-art data transfers in technology and logistics, which enable short reaction times in the exchange with the lorry manufacturers.

Just the beginning: consolidation project for archive solutions

At the end of 2015, the MEILLER Group's IT department was faced with the question of how to efficiently expand the storage space for the archiving systems used for email and SAP, which was running out. When analysing the overall situation, it became clear that consolidating the storage systems was obviously only one aspect of the actual problem. There was a high level of dissatisfaction in the specialist departments with the functional scope of the email and SAP archiving solutions used to date. In addition to a lack of features, high operating costs and the associated maintenance costs for two separate archiving systems were criticised.

Originally planned purely from a compliance and infrastructure point of view, company-wide archiving has now become a key foundation for optimising and
is now an essential foundation for the optimisation and digitalisation of MEILLER business processes.

Richard Lind, IT, F.X. MEILLER

Franz Xaver MEILLER

Fahrzeug- und Maschinenfabrik GmbH & Co. KG

Against this background, the consultants from dataglobal suggested introducing a cross-company, economically attractive and future-orientated overall solution that, in addition to a modern archiving solution, would also meet the increasing requirements of the digital transformation. Together with partner DELL, a long-standing partner of dataglobal in the infrastructure sector, a customised solution was implemented for MEILLER

Introduction of dataglobal CS as a central solution for content services, digital workplace and archiving

The requirements of the MEILLER Group were conceptually summarised and implemented accordingly. The cost-intensive archiving silos were replaced in favour of dataglobal Content Services as a central solution for all archiving requirements. The introduction of dataglobal E-Mail Management and dataglobal SAP Archiving not only led to a significant reduction in system and maintenance costs, it also equips MEILLER for the future, as the solution can be scaled to meet requirements at any time and expanded very flexibly to include additional applications to be archived.
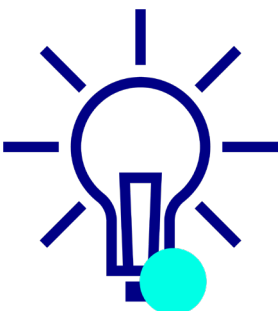
Compliance-compliant migration of archived legacy data

The migration of the emails already archived with CommVault and the SAP data archived with OpenText was a key part of the concept. It was crucial that not only the existing legal framework conditions were fully taken into account, but also that the migration had no impact on ongoing operations.

Data classification and search options

The MEILLER IT expert panel was particularly impressed by the content classification of the data and the resulting possibilities for further processing. The users were also impressed by the company-wide full-text search, which includes e-mail attachments. Valuable company data can now be integrated, linked and prepared and made available for workflows and digital processes with dataglobal CS.

In addition, the Exchange server has been relieved by reducing the database size by 40%. This is made possible in the course of archiving by exchanging the original emails and attachments with link objects on the Exchange server. The resulting optimisation of the data backup volume is another positive effect of this function. The elimination of duplicate archiving operations has led to a drastic reduction in support and maintenance costs.

⟫ Franz Xaver MEILLER

Fahrzeug- und Maschinenfabrik GmbH & Co. KG

Digital order file for order data management

But that was not all: an order file linked to SAP was needed to support order processing outside of pure SAP document archiving. In the next step, MEILLER went live with a dataglobal SAP archiving feature that allows the departments to display archived SAP documents in files according to their content - regardless of whether they are SAP or NON-SAP documents.

The digital order file is automatically generated when an order is created in SAP and linked to the SAP document. Paper documents and, above all, electronic documents from various input channels are brought together in a very simple and intuitive way at a central location in dataglobal CS. Documents generated by SAP, such as invoices, order confirmations, credit notes, etc., are automatically linked in dataglobal CS to the corresponding file and the appropriate location. Relevant e-mail communication is automatically inserted into the corresponding file. All authorised persons have easy and complete access to all relevant documents for a specific order from anywhere.

Users in the various departments - commercial, merchandise management, production - can store order-related information, such as paper documents, emails, faxes, Office files or drawings, directly in the order file simply by dragging and dropping or via an Office interface.

Centralised solution with a future

The digitalisation of order data management at MEILLER leads to fast and secure order processing as well as simple and intuitive collaboration in the dataglobal Digital Workplace, which enables maximum flexible access via the web, mobile or desktop. All receipts and order-related paper documents from the SAP system are also archived company-wide, automatically and in a legally compliant manner.

Originally planned purely from a compliance and infrastructure perspective, the company-wide archiving project has now become a key foundation for the optimisation and digitalisation of MEILLER's business processes.

The quotes are from Richard Lind, IT, F.X. MEILLER

Contact

dataglobal Group GmbH
info@dataglobal.de

www.dataglobalgroup.com

Phone: +49 7131 / 1226-500
Fax: +49 7131 / 1226-599

Address: Im Zukunftspark 10
74076 Heilbronn
Germany